

Safran Electronics & Defense
Avionics Division
2, Boulevard du Général Martial Valin – 75015 Paris - France

SERVICE INFORMATION LETTER

TITLE: Transfer of Cockpit Solutions (F0214), Actuation Solutions (F0358) and IDD (05617) aftermarket support activities from Safran Aerosystems Services (formerly Zodiac Services) to Safran Electronics & Defense

SUBJECT: Presentation of Safran Electronics & Defense Support network organization covering Cockpit Solutions, Actuation Solutions and IDD

AREA:

Middle East

APPLICABILITY: ALL Users

1 REASON:

- Dedicated Capability List and Front Offices / Support organization (Annex 1 attached)
- Setting up of dedicated Sales Administration organization within Safran Electronics & Defense Support network (Annex 2 hereafter)
- Setting up a new Supplier Account with associated bank details and address (Annex 3 hereafter)
- Communicating new addresses for Support: Technical Support, Technical Publication, Customer Account Management, Contracting & Offers (Annex 4 hereafter)

2 EFFECTIVITY:

The effective date is from January 1st, 2022.

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Avionics Division**

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3 DESCRIPTION:

The purpose of this SIL is to inform Customers about Safran Electronics & Defense Support network for Cockpit Solutions, Actuation Solutions and IDD and thus to provide the associated addresses and administration information..

4 QUALITY:

As regards any Claim/Quality Note (QN) to be sent to Safran Electronics & Defense's approved repair station in Dubai, please notify your query through:
hakim.bouseksou@safrangroup.com

For spare only:

Connection directly to e-ticketing platform

<https://avionics-support.sagem.com/login>

and

Request Type: select Quality

5 EDI:**AEROXCHANGE, MRO TRACKER, AIR-SUPPLY, EXOSTAR, SPEC2000**

Starting from January 1st, 2022, a transition phase will be effective. A communication will be sent to provide update as we work through the transition to the concerned customers. In the meantime, for sending your spare purchase orders, please use the following email address:

SpareOrders.SED.cs-ac@safrangroup.com

6 ANNEXES:

- Annex 1 - Capability List Matrix (CS & ACS only)
- Annex 2 - Front Office / Support Network Addresses Matrix
- Annex 3 - Bank Details
- Annex 4 - Customer Support Contacts

- **Annex 1** - Capability List Matrix

See Annex attached

- **Annex 2 - Front Office / Support Network Addresses Matrix Related to Capability List Matrix**

Repair orders

Region	Cage code	Manufacturer denomination	Order/Invoice & Shipment Address	Front-office contact for repair orders
MIDDLE EAST	3SRLW	SAFRAN Electronics & Defense Cockpit Solutions (F0214) & SAFRAN Electronics & Defense Actuation (F0358)	Dubai South Logistics District Plot: WB 14 & WB 15 - Gate 1 Dubai, United Arab Emirates	SAFRAN SAS DUBAI repairs-sme.sao@safrangroup.com

Spare orders

Region	Cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
MIDDLE EAST	F0214	SAFRAN Electronics & Defense Cockpit Solutions	39 Rue Rateau Parc des Damiers 93126 La Courneuve France	PN2 ROISSY Orders SpareOrders.SED.cs-ac@safrangroup.com
	F0358	SAFRAN Electronics & Defense Actuation	41 rue Guynemer 89000 Auxerre France	RFQ SpareRFQ.SED.cs-ac@safrangroup.com

Region	Subsidiary cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
MIDDLE EAST	003T0	IDD (05617)	Safran Electronics & Defense Avionics USA, LLC 2802 Safran Drive Grand Prairie, Texas 75052 - USA	SEDA cs.gpr.sed@safrangroup.com

▪ **Annex 3 – Bank Details**


For spare only (PN2 ROISSY), please use the following Bank details:

SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS

Note: for EUR currency

Identifiant national de compte bancaire - RIB				Domiciliation
Code Banque	Code Guichet	Numéro de compte	Clé RIB	NATIXIS PARIS (99999)
30007	99999	04114022000	22	
Identifiant international de compte bancaire - IBAN				Identifiant international de l'établissement bancaire BIC
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)
FR 76	3000	7999	9904 1140 2200 022	NATXFRPPXXX
TITULAIRE DU COMPTE ACCOUNT OWNER	SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS 139 RUE RATEAU 93120 LA COURNEUVE FRANCE			NATIXIS PARIS (99999) 30, AVENUE PIERRE MENDES FRANCE 75013 PARIS FRANCE

Note: for USD currency

 Crédit Industriel et Commercial							
RELEVÉ D'IDENTITÉ BANCAIRE							
Identifiant national de compte bancaire - RIB							
Banque	Guichet	N° compte	Clé	Devise	Domiciliation		
30066	10972	00020301701	30	USD	CREDIT INDUSTRIEL ET COMMERCIAL		
Identifiant international de compte bancaire							
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)			
FR76	3006	6109	7200	0203	0170	130	CMCIFRPPCOR
Domiciliation CREDIT INDUSTRIEL ET COMMERCIAL 57 RUE DE LA VICTOIRE 75009 PARIS 01 53 48 83 29				Titulaire du compte (Account Owner) SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS PARC DES DAMIERS 139 RUE RATEAU 93120 LA COURNEUVE			
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.				PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ			

SAFRAN ELECTRONICS & DEFENSE ACTUATION

Note: for EUR currency



Relevé d'Identité Bancaire/IBAN

SAFRAN ELECTRONICS AND
DEFENSE ACTUATION

41 RUE GUYNEMER
BP 239
89002 AUXERRE CEDEX

Ce relevé évite les erreurs ou les retards concernant les opérations au débit (prélèvements,...) ou au crédit (virements de salaire,...) de votre compte. Son utilisation vous garantit le bon enregistrement des opérations qui concernent votre compte. N'hésitez pas à le remettre aux organismes concernés par ces opérations.

RIB	Code Banque (1) 30004	Code Agence (2) 00860	Numéro de compte (3) 00020502003	Clé RIB (4) 97	Agence de domiciliation (5) BNP PARIBAS ETOILE-ENTREP	(00892)
IBAN	FR76 3000 4008 6000 0205 0200 397 (6)			BIC : BNPAFRPPXXX (7)		

(1) Code de BNP Paribas (2) Code de votre agence d'origine (3) Votre numéro de compte (4) Ce code renforce la sécurité de vos transactions bancaires (5) Agence BNP Paribas (6) International Bank Account Number (7) Bank Identifier Code

VP 0070 - 06/2002

Note: for USD currency

CIC Crédit Industriel et Commercial

RELEVÉ D'IDENTITÉ BANCAIRE

Identifiant national de compte bancaire - RIB							
Banque	Guichet	N° compte	Clé	Devise	Domiciliation		
30066	10972	00010905202	66	USD	CIC PARIS GRANDES ENTREPRISES		
Identifiant international de compte bancaire							
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)			
FR76	3006	6109	7200	0109	0520	266	CICIFRPPCOR
Domiciliation			Titulaire du compte (Account Owner)				
CIC PARIS GRANDES ENTREPRISES 57 RUE DE LA VICTOIRE 75009 PARIS ☎ 01 53 48 83 29			SAFRAN ELECTRONICS & DEFENSE ACTUATION 41 RUE GUYNEMER 89000 AUXERRE				
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.			PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ				

IDD**PAPER CHECK:**

To the order of: Safran Electronics & Defense, Avionics USA, LLC.
Remit to: Dept 3609
Carol Stream, IL 60132-3609

WIRE TRANSFER INTERNATIONAL:

Citibank Delaware
1 Penn's Way New Castle, Delaware 19720

SWIFT CODE: CITIUS33

ABA: 031100209

ACCOUNT #: 3887-8257

WIRE TRANSFER DOMESTIC:

ABA ROUTING #: 031100209

ACH DOMESTIC:

ACH ROUTING #: 031100209

Please email your remittance advice directly to our receivables email address:

receivables.sedau.sed@safrangroup.com

- **Annex 4 - Customer Support Contacts**

Technical Support

<https://avionics-support.sagem.com/login>

Customer Account Management

Kam.Avionics-Msy@safrangroup.com

Contracting & Offers

<https://avionics-support.sagem.com/login>

Technical Publication

<https://csprod.zod.cloud.opentext.eu>

AOG

Spare Parts

+33 1 72 02 23 23

aog@oemservices.aero