

Safran Electronics & Defense
Avionics Division
2, Boulevard du Général Martial Valin – 75015 Paris - France

SERVICE INFORMATION LETTER

TITLE: Transfer of Cockpit Solutions (F0214), Actuation Solutions (F0358) and IDD (05617) aftermarket support activities from Safran Aerosystems Services (formerly Zodiac Services) to Safran Electronics & Defense

SUBJECT: Presentation of Safran Electronics & Defense Support network organization covering Cockpit Solutions, Actuation Solutions and IDD

AREA:

Europe Africa India

APPLICABILITY: ALL Users

1 REASON:

- Dedicated Capability List and Front Offices / Support organization (Annex 1 attached)
- Setting up of dedicated Sales Administration organization within Safran Electronics & Defense Support network (Annex 2 hereafter)
- Setting up a new Supplier Account with associated bank details and address (Annex 3 hereafter)
- Communicating new addresses for Support: Technical Support, Technical Publication, Customer Account Management, Contracting & Offers (Annex 4 hereafter)

2 EFFECTIVITY:

The effective date is from January 1st, 2022.

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3 DESCRIPTION:

The purpose of this SIL is to inform Customers about Safran Electronics & Defense Support network for Cockpit Solutions, Actuation Solutions and IDD and thus to provide the associated addresses and administration information.

3.1 CUSTOMS:**3.1.1 Customers outside EU**

For outside EU customers only, please note as follows the address to be indicated within the purchase order.

This mention is required for informing our Sales Administration of the process related to a customs clearance process.

Customs clearance consignee address:
QUALITAIR & SEA INTERNATIONAL
4 rue du Meunier
95700 Roissy-en-France
FRANCE

The address of shipment to be mentioned within the purchase order remains the address of the associated Repair Shop (see Annex 2 - Front Office / Repair Shop Network Matrix)

3.1.2 Customers inside EU

The address of shipment to be mentioned within the purchase order remains the address of the associated Repair Shop (see Annex 2 - Front Office / Repair Shop Network Matrix)

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3.2 QUALITY:

As regards any Claim/Quality Note (QN) to be sent to Safran Electronics & Defense, please notify your query through:

Connection directly to e-ticketing platform

<https://avionics-support.sagem.com/login>

and

Request Type: select **Quality**

Or

customer-support-quality.sed@safrangroup.com

3.3 EDI:**AEROXCHANGE, MRO TRACKER, AIR-SUPPLY, EXOSTAR, SPEC2000**

Starting from January 1st, 2022, a transition phase will be effective. A communication will be sent to provide update as we work through the transition to the concerned customers. In the meantime, please use the following addresses for sending your purchase order:

RFQ

SpareRFQ.SED.cs-ac@safrangroup.com

Orders

SpareOrders.SED.cs-ac@safrangroup.com

4 ANNEXES:

- Annex 1 - Capability List Matrix (CS & ACS only)
- Annex 2 - Front Office / Support Network Addresses Matrix
- Annex 3 - Bank Details
- Annex 4 - Customer Support Contacts

- **Annex 1 - Capability List Matrix**

See Annex attached

- **Annex 2 - Front Office / Support Network Addresses Matrix Related to Capability List Matrix**

Repair orders

Region	Cage code	Manufacturer denomination	Order & Invoice Address	Plant denomination	Shipment Address	Front-office contact for repair orders
EUROPE AFRICA INDIA	F0214	SAFRAN Electronics & Defense Cockpit Solutions	139 Rue Rateau Parc des Damiers 93126 La Courneuve France	PN2 ROISSY	Immeuble Business Park - Bâtiment 3 - 165 Rue de la Belle Etoile 95700 Roissy en France - France	Repair.PN2.SED.cs-ac@safrangroup.com
				NIORT	271 rue du Château Musset BP 147 79005 Niort cedex - France	Repair.PN2.SED.cs-ac@safrangroup.com
				BESANCON	13 Rue la Fayette, 25000 Besançon - France	Ewan.larathe@safrangroup.com
	F0358	SAFRAN Electronics & Defense Actuation	41 rue Guynemer 89000 Auxerre France	AUXERRE	41-47 rue Guynemer , 89000 Auxerre - France	kamal.lamti@safrangroup.com
				PN2 ROISSY	Immeuble Business Park - Bâtiment 3 165 Rue de la Belle Etoile 95700 Roissy en France - France	Repair.PN2.SED.cs-ac@safrangroup.com

Note: please be aware to ship separately products to relevant shops of Safran Electronics & Defense Cockpit Solutions **or** Safran Electronics & Defense Actuation

Spare orders

Region	Cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
EUROPE AFRICA INDIA	F0214	SAFRAN Electronics & Defense Cockpit Solutions	139 Rue Rateau Parc des Damiens 93126 La Courneuve France	<p>PN2 ROISSY</p> <p>Orders SpareOrders.SED.cs-ac@safrangroup.com</p> <p>RFQ SpareRFQ.SED.cs-ac@safrangroup.com</p>
	F0358	SAFRAN Electronics & Defense Actuation	41 rue Guynemer 89000 Auxerre France	

Region	Subsidiary cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
EUROPE AFRICA INDIA	003T0	IDD (05617)	Safran Electronics & Defense Avionics USA, LLC 2802 Safran Drive Grand Prairie, Texas 75052 - USA	<p>SEDA</p> <p>cs.gpr.sed@safrangroup.com</p>

Important note: PN2 Roissy Shop: EASA release certificate will be issued by Safran Electronics & Defense / 2, Boulevard du Général Martial Valin – 75015 Paris - France


▪ **Annex 3 – Bank Details**

SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS

Note: for EUR currency

Identifiant national de compte bancaire - RIB				Domiciliation
Code Banque	Code Guichet	Numéro de compte	Clé RIB	NATIXIS PARIS (99999)
30007	99999	04114022000	22	
Identifiant international de compte bancaire - IBAN				Identifiant international de l'établissement bancaire BIC
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)
FR	76	3000	7999	NATXFRPPXXX
			9904	
			1140	
			2200	
			022	
TITULAIRE DU COMPTE ACCOUNT OWNER	SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS 139 RUE RATEAU 93120 LA COURNEUVE FRANCE			NATIXIS PARIS (99999) 30, AVENUE PIERRE MENDES FRANCE 75013 PARIS FRANCE

Note: for USD currency

 Crédit Industriel et Commercial							
RELEVÉ D'IDENTITÉ BANCAIRE							
Identifiant national de compte bancaire - RIB							
Banque	Guichet	N° compte	Clé	Devise	Domiciliation		
30066	10972	00020301701	30	USD	CREDIT INDUSTRIEL ET COMMERCIAL		
Identifiant international de compte bancaire							
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)			
FR76	3006	6109	7200	0203	0170	130	CMCIFRPPCOR
Domiciliation			Titulaire du compte (Account Owner)				
CREDIT INDUSTRIEL ET COMMERCIAL			SAFRAN ELECTRONICS & DEFENSE				
57 RUE DE LA VICTOIRE			COCKPIT SOLUTIONS				
75009 PARIS			PARC DES DAMIERS				
01 53 48 83 29			139 RUE RATEAU				
			93120 LA COURNEUVE				
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.			PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ				

SAFRAN ELECTRONICS & DEFENSE ACTUATION

Note: for EUR currency



Relevé d'Identité Bancaire/IBAN

Ce relevé évite les erreurs ou les retards concernant les opérations au débit (prélèvements,...) ou au crédit (virements de salaire,...) de votre compte. Son utilisation vous garantit le bon enregistrement des opérations qui concernent votre compte. N'hésitez pas à le remettre aux organismes concernés par ces opérations.

SAFRAN ELECTRONICS AND
DEFENSE ACTUATION


41 RUE GUYNEMER
BP 239
89002 AUXERRE CEDEX

	Code Banque (1)	Code Agence (2)	Numéro de compte (3)	Cle RIB (4)	Votre agence de domiciliation (5)	
RIB	30004	00860	00020502003	97	BNP PARIBAS ETOILE-ENTREP	(00892)
IBAN	FR76 3000 4008 6000 0205 0200 397			(6)	BIC : BNPAFRPPXXX (7)	

(1) Code de BNP Paribas (2) Code de votre agence d'origine (3) Votre numéro de compte (6) International Bank Account Number
(4) Ce code renforce la sécurité de vos transactions bancaires (5) Agence BNP Paribas (7) Bank Identifier Code

VP 0070 - 06/2002

Note: for USD currency

 Crédit Industriel et Commercial						
RELEVÉ D'IDENTITÉ BANCAIRE						
Identifiant national de compte bancaire - RIB						
Banque	Guichet	N° compte		Clé	Devise	Domiciliation
30066	10972	00010905202		66	USD	CIC PARIS GRANDES ENTREPRISES
Identifiant international de compte bancaire						
IBAN (International Bank Account Number)					BIC (Bank Identifier Code)	
FR76	3006	6109	7200	0109	0520	266
Domiciliation CIC PARIS GRANDES ENTREPRISES 57 RUE DE LA VICTOIRE 75009 PARIS ☎ 01 53 48 83 29			Titulaire du compte (Account Owner) SAFRAN ELECTRONICS & DEFENSE ACTUATION 41 RUE GUYNEMER 89000 AUXERRE			
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.				PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ		

IDD**PAPER CHECK:**

To the order of: Safran Electronics & Defense, Avionics USA, LLC.
Remit to: Dept 3609
Carol Stream, IL 60132-3609

WIRE TRANSFER INTERNATIONAL:

Citibank Delaware
1 Penn's Way New Castle, Delaware 19720

SWIFT CODE: CITIUS33

ABA: 031100209

ACCOUNT #: 3887-8257

WIRE TRANSFER DOMESTIC:

ABA ROUTING #: 031100209

ACH DOMESTIC:

ACH ROUTING #: 031100209

Please email your remittance advice directly to our receivables email address:

receivables.sedau.sed@safrangroup.com

- **Annex 4 - Customer Support Contacts**

Technical Support

<https://avionics-support.sagem.com/login>

Customer Account Management

Kam.Avionics-Msy@safrangroup.com

Contracting & Offers

<https://avionics-support.sagem.com/login>

Technical Publication

<https://csprod.zod.cloud.opentext.eu>

AOG

Spare Parts

+33 1 72 02 23 23
aog@oemservices.aero