SERVICE INFORMATION LETTER

TITLE: Transfer of Cockpit Solutions (F0214), Actuation Solutions (F0358) and IDD (05617) aftermarket support activities from Safran Aerosystems Services (formerly Zodiac Services) to Safran Electronics & Defense

SUBJECT: Presentation of Safran Electronics & Defense Support network organization covering Cockpit Solutions, Actuation Solutions and IDD

AREA:
Europe Africa India

APPLICABILITY: ALL Users

1 REASON:
- Dedicated Capability List and Front Offices / Support organization (Annex 1 attached)
- Setting up of dedicated Sales Administration organization within Safran Electronics & Defense Support network (Annex 2 hereafter)
- Setting up a new Supplier Account with associated bank details and address (Annex 3 hereafter)

2 EFFECTIVITY:
The effective date is from January 1st, 2022.
3 DESCRIPTION:

The purpose of this SIL is to inform Customers about Safran Electronics & Defense Support network for Cockpit Solutions, Actuation Solutions and IDD and thus to provide the associated addresses and administration information.

3.1 CUSTOMS:

3.1.1 Customers outside EU

For outside EU customers only, please note as follows the address to be indicated within the purchase order. This mention is required for informing our Sales Administration of the process related to a customs clearance process.

Customs clearance consignee address:
QUALITAIR & SEA INTERNATIONAL
4 rue du Meunier
95700 Roissy-en-France
FRANCE

The address of shipment to be mentioned within the purchase order remains the address of the associated Repair Shop (see Annex 2 - Front Office / Repair Shop Network Matrix)

3.1.2 Customers inside EU

The address of shipment to be mentioned within the purchase order remains the address of the associated Repair Shop (see Annex 2 - Front Office / Repair Shop Network Matrix)
3.2 **QUALITY:**

As regards any Claim/Quality Note (QN) to be sent to Safran Electronics & Defense, please notify your query through:

- Connection directly to e-ticketing platform
  [https://avionics-support.sagem.com/login](https://avionics-support.sagem.com/login)
  and
- Or
  [customer-support-quality.sed@safrangroup.com](mailto:customer-support-quality.sed@safrangroup.com)

3.3 **EDI:**

**AEROXCHANGE, MRO TRACKER, AIR-SUPPLY, EXOSTAR, SPEC2000**

Starting from January 1st, 2022, a transition phase will be effective. A communication will be sent to provide update as we work through the transition to the concerned customers. In the meantime, please use the following addresses for sending your purchase order:

- RFQ
  [SpareRFQ.SED.cs-ac@safrangroup.com](mailto:SpareRFQ.SED.cs-ac@safrangroup.com)

- Orders
  [SpareOrders.SED.cs-ac@safrangroup.com](mailto:SpareOrders.SED.cs-ac@safrangroup.com)
4 ANNEXES:

- Annex 1 - Capability List Matrix (CS & ACS only)
- Annex 2 - Front Office / Support Network Addresses Matrix
- Annex 3 - Bank Details
- Annex 4 - Customer Support Contacts
Annex 1 - Capability List Matrix

See Annex attached
Annex 2 - Front Office / Support Network Addresses Matrix
Related to Capability List Matrix

Repair orders

<table>
<thead>
<tr>
<th>Region</th>
<th>Cage code</th>
<th>Manufacturer denomination</th>
<th>Order &amp; Invoice Address</th>
<th>Plant denomination</th>
<th>Shipment Address</th>
<th>Front-office contact for repair orders</th>
</tr>
</thead>
<tbody>
<tr>
<td>EUROPE</td>
<td>P0114</td>
<td>SAFRAN Electronics &amp; Defense Cockpit Solutions</td>
<td>139 Rue Rateau, Parcs des Damiens, 93126 La Courneuve, France</td>
<td>PN2 ROISSY</td>
<td>Immeuble Business Park - Bâtiment 3 - 165 Rue de la Belle Etolie 95700 Roissy en France - France</td>
<td><a href="mailto:Repair.PN2.SED.cs-ac@safrangroup.com">Repair.PN2.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td>AFRICA INDIA</td>
<td>P0558</td>
<td>SAFRAN Electronics &amp; Defense Actuation</td>
<td>41 Rue Guynemer, 89000 Auxerre, France</td>
<td>PN2 ROISSY</td>
<td>Immeuble Business Park - Bâtiment 3 165 Rue de la Belle Etolie 95700 Roissy en France - France</td>
<td><a href="mailto:Repair.PN2.SED.cs-ac@safrangroup.com">Repair.PN2.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>NIORT</td>
<td>271 rue du Château Musset BP 347 79005 Niort cedex - France</td>
<td><a href="mailto:Repair.PN2.SED.cs-ac@safrangroup.com">Repair.PN2.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BESANCON</td>
<td>13 Rue la Fayette, 25000 Besançon - France</td>
<td><a href="mailto:Ewan.larothe@safrangroup.com">Ewan.larothe@safrangroup.com</a></td>
</tr>
</tbody>
</table>

Note: please be aware to ship separately products to relevant shops of Safran Electronics & Defense Cockpit Solutions or Safran Electronics & Defense Actuation
**Spare orders**

<table>
<thead>
<tr>
<th>Region</th>
<th>Cage code</th>
<th>Manufacturer denomination</th>
<th>Order &amp; Invoice Address</th>
<th>Front-office contact for spare orders</th>
</tr>
</thead>
<tbody>
<tr>
<td>EUROPE AFRICA INDIA</td>
<td>F0224</td>
<td>SAFRAN Electronics &amp; Defense</td>
<td>139 Rue Routeau 93128 La Courneuve</td>
<td>PN2 ROISSY</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cockpit Solutions</td>
<td>France</td>
<td>Orders</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:SpareOrders.SED.cs-ac@safrangroup.com">SpareOrders.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td></td>
<td>F0358</td>
<td>SAFRAN Electronics &amp; Defense</td>
<td>41 rue Guyenne 89000 Auverne</td>
<td>RFQ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Actuation</td>
<td>France</td>
<td><a href="mailto:SpareRFQ.SED.cs-ac@safrangroup.com">SpareRFQ.SED.cs-ac@safrangroup.com</a></td>
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<th>Manufacturer denomination</th>
<th>Order &amp; Invoice Address</th>
<th>Front-office contact for spare orders</th>
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</thead>
<tbody>
<tr>
<td>EUROPE AFRICA INDIA</td>
<td>00370</td>
<td>IDD (05617)</td>
<td>Safran Electronics &amp; Defense Avionics LLC 2802 Safran Drive Grand Prairie, Texas 75052 - USA</td>
<td>SEDA <a href="mailto:cs.gpn.sed@safrangroup.com">cs.gpn.sed@safrangroup.com</a></td>
</tr>
</tbody>
</table>

**Important note:** PN2 Roissy Shop: EASA release certificate will be issued by Safran Electronics & Defense / 2, Boulevard du Général Martial Valin – 75015 Paris - France
Annex 3 – Bank Details

SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS

Note: for EUR currency

[Image of a bank statement]

Ce relevé est destiné à être remis sur leur demande à vos créanciers ou débiteurs français ou étrangers appelés à faire incoer de vos opérations à votre compte (virements, paiement de quittance, etc.)

This material is intended to be delivered to those of your creditors or debtors who have transactions posted to your account (credit, payment, etc.)
**Note**: for USD currency

<table>
<thead>
<tr>
<th>Banque</th>
<th>Guichet</th>
<th>N° compte</th>
<th>Clé</th>
<th>Devise</th>
</tr>
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<tbody>
<tr>
<td>CIC</td>
<td>30066</td>
<td>19972</td>
<td>00030301701</td>
<td>30</td>
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</table>

**Identifiant international de compte bancaire**

<table>
<thead>
<tr>
<th>IBAN (International Bank Account Number)</th>
<th>Domiciliation</th>
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</thead>
<tbody>
<tr>
<td>FR76 3006 6109 7200 0203 0170 130</td>
<td>CREDIT INDUSTRIEL ET COMMERCIAL</td>
</tr>
</tbody>
</table>

**Domiciliation**

<table>
<thead>
<tr>
<th>BIC (Bank Identifier Code)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMCIFRPPCOR</td>
</tr>
</tbody>
</table>

**Titulaire du compte (Account Owner)**

<table>
<thead>
<tr>
<th>SAFRAN ELECTRONICS &amp; DEFENSE</th>
</tr>
</thead>
</table>

**COCKPIT SOLUTIONS**

<table>
<thead>
<tr>
<th>PARC DES DAMIERS</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>139 RUE RATEAU</th>
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</thead>
</table>

<table>
<thead>
<tr>
<th>93120 LA COURNEUVE</th>
</tr>
</thead>
</table>

**Partie réservée au destinataire du relevé**
SAFRAN ELECTRONICS & DEFENSE ACTUATION

Note: for EUR currency

SAFRAN ELECTRONICS AND DEFENSE ACTUATION

Relevé d'Identité Bancaire/IBAN

BNP PARIBAS

Ce relevé évite les erreurs ou les retards concernant les opérations au débit (prélèvements...) ou au crédit (virements de salaire...) de votre compte. Son utilisation vous garantit le bon enregistrement des opérations qui concernent votre compte.

N'hésitez pas à le remettre aux organismes concernés par ces opérations.

RIB

<table>
<thead>
<tr>
<th>Code Banque (1)</th>
<th>Code Agence (2)</th>
<th>Numéro de compte (3)</th>
<th>CUI (4)</th>
<th>TSI (5)</th>
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</thead>
<tbody>
<tr>
<td>30004</td>
<td>00860</td>
<td>00020502003</td>
<td>97</td>
<td>BNP PARIBAS ETOILES-ENTREP (00692)</td>
</tr>
</tbody>
</table>

IBAN

FR76 3000 4008 6000 0205 0200 397  (6)

BIC: BNPFRPPXXX  (7)

(1) Code de BNP Paribas
(2) Code de votre agence d'origine
(3) Votre numéro de compte
(4) Code vérifie la sécurité de vos transactions bancaires
(5) Agence BNP Paribas
(6) International Bank Account Number
(7) Bank Identifier Code
Note: for USD currency

<table>
<thead>
<tr>
<th>IBAN (International Bank Account Number)</th>
<th>CIC PARIS GRANDES ENTREPRISES</th>
</tr>
</thead>
<tbody>
<tr>
<td>FR76 3006 6109 7200 0109 0520 266</td>
<td>CIC FRPPCOR</td>
</tr>
</tbody>
</table>

Domiciliation
CIC PARIS GRANDES ENTREPRISES
57 RUE DE LA VICTOIRE
75009 PARIS
01 53 48 83 29

Titulaire du compte (Account Owner)
SAFRAN ELECTRONICS & DEFENSE
41 RUE GUYENEMER
89000 AUXERRE

PARTIE RESERVEE AU DESTINATAIRE DU RELEVE
IDD

PAPER CHECK:
To the order of: Safran Electronics & Defense, Avionics USA, LLC.
Remit to: Dept 3609
Carol Stream, IL 60132-3609

WIRE TRANSFER INTERNATIONAL: Citibank Delaware
1 Penn’s Way New Castle, Delaware 19720
SWIFT CODE: CITIUS33
ABA: 031100209
ACCOUNT #: 3887-8257

WIRE TRANSFER DOMESTIC: ABA ROUTING #: 031100209

ACH DOMESTIC: ACH ROUTING #: 031100209

Please email your remittance advice directly to our receivables email address:
receivables.sedau.sed@safrangroup.com
## Annex 4 - Customer Support Contacts

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical Support</td>
<td><a href="https://avionics-support.sagem.com/login">https://avionics-support.sagem.com/login</a></td>
</tr>
<tr>
<td>Customer Account Management</td>
<td><a href="mailto:Kam.Avionics-Msy@safrangroup.com">Kam.Avionics-Msy@safrangroup.com</a></td>
</tr>
<tr>
<td>Contracting &amp; Offers</td>
<td><a href="https://avionics-support.sagem.com/login">https://avionics-support.sagem.com/login</a></td>
</tr>
<tr>
<td>Technical Publication</td>
<td><a href="https://csprod.zod.cloud.opentext.eu">https://csprod.zod.cloud.opentext.eu</a></td>
</tr>
</tbody>
</table>

**AOG**
**Spare Parts**
+33 1 72 02 23 23
aog@oemservices.aero