

Safran Electronics & Defense
Avionics Division
2, Boulevard du Général Martial Valin – 75015 Paris - France

SERVICE INFORMATION LETTER

TITLE: Transfer of Cockpit Solutions (F0214), Actuation Solutions (F0358) and IDD (05617) aftermarket support activities from Safran Aerosystems Services (formerly Zodiac Services) to Safran Electronics & Defense

SUBJECT: Presentation of Safran Electronics & Defense Support network organization covering Cockpit Solutions, Actuation Solutions and IDD

AREA:

Asia

APPLICABILITY: ALL Users

1 REASON:

- Dedicated Capability List and Front Offices / Support organization (Annex 1 attached)
- Setting up of dedicated Sales Administration organization within Safran Electronics & Defense Support network (Annex 2 hereafter)
- Setting up a new supplier account with associated bank details and address (Annex 3 hereafter)
- Communicating new addresses for Support: Technical Support, Technical Publication, Customer Account Management, Contracting & Offers (Annex 4 hereafter)

2 EFFECTIVITY:

The effective date is from January 1st, 2022.

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3 **DESCRIPTION:**

The purpose of this SIL is to inform Customers about Safran Electronics & Defense Support network for Cockpit Solutions, Actuation Solutions and IDD and thus to provide the associated addresses and administration information.

4 **QUALITY:**

As regards any Claim/Quality Note (QN) to be sent to Safran Electronics & Defense, please notify your query through: priscilla.chong@safrangroup.com

For spare only:

Connection directly to e-ticketing platform

<https://avionics-support.sagem.com/login>

and

Request Type: select Quality

5 **EDI:**

AEROXCHANGE, MRO TRACKER, AIR-SUPPLY, EXOSTAR, SPEC2000

Starting from January 1st, 2022, a transition phase will be effective. A communication will be sent to provide update as we work through the transition to the concerned customers. In the meantime, for sending your spare purchase orders, please use the following email address:

SpareOrders.SED.cs-ac@safrangroup.com

6 ANNEXES:

- Annex 1 - Capability List Matrix (CS & ACS only)
- Annex 2 - Front Office / Support Network Addresses Matrix
- Annex 3 - Bank Details
- Annex 4 - Customer Support Contacts

- **Annex 1** - Capability List Matrix

See Annex attached

▪ **Annex 2 - Front Office / Support Network Addresses Matrix Related to Capability List Matrix**

Repair orders

Region	Cage code	Manufacturer denomination	Order/Invoice & Shipment address	Front-office contact for repair orders
ASIA	QB007	SAFRAN Electronics & Defense Cockpit Solutions (F0214) & SAFRAN Electronics & Defense Actuation (F0358)	Safran Electronics & Defense Services Asia 26 Changi North Rise 498756 Singapore SINGAPORE	SAFRAN ASIA chee-hoe.young@safrangroup.com priscilla.chong@safrangroup.com

Spare orders

Region	Cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
ASIA	F0214	SAFRAN Electronics & Defense Cockpit Solutions	39 Rue Rateau Parc des Damiers 93126 La Courneuve France	PN2 ROISSY Orders SpareOrders.SED.cs-ac@safrangroup.com RFQ SpareRFQ.SED.cs-ac@safrangroup.com
	F0358	SAFRAN Electronics & Defense Actuation	41 rue Guynemer 89000 Auxerre France	

Region	Subsidiary cage code	Manufacturer denomination	Order & Invoice Address	Front-office contact for spare orders
ASIA	003T0	IDD (05617)	Safran Electronics & Defense Avionics USA, LLC 2802 Safran Drive Grand Prairie, Texas 75052 - USA	SEDA cs.gpr.sed@safrangroup.com

▪ Annex 3 – Bank Details


SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA

Vendor name and address	SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA PTE LTD 26 CHANGI NORTH RISE SINGAPORE 98756
Ordering name and address (if different than Vendor name)	-
Invoicing Name and address	SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA PTE LTD 26 CHANGI NORTH RISE SINGAPORE 98756
Contact name :Generic mail box or mail address	YOUNG Chee-Hoe - chee-hoe.young@safrangroup.com
SIRET n°	-
VAT n°	198901923R
Accounting E-mail	invoice.sip.sed@safrangroup.com
Accounting Fax	+65 6545 0255
Bank Code	-
Office Code	-
Account Number	50-038053-001-47
Key	-
Bank Name	BNP PARIBAS (SINGAPORE)
Bank Address	20 COLLYER QUAY TUNG CENTER SINGAPORE 049319
IBAN Code	-
BIC/SWIFT code	BNPASGSG


For spare only (PN2 ROISSY), please use the following Bank details :

SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS

Note: for EUR currency

RELEVÉ D'IDENTITÉ BANCAIRE				
PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ				
				
<p>Ce relevé est destiné à être remis sur leur demande à vos créanciers ou débiteurs français ou étrangers appelés à faire inscrire des opérations à votre compte (virements, paiement de quittance, etc...) This material is intended to be delivered to those of your creditors or debtors who have transactions posted to your account (credit, payment, etc...)</p>				
Identifiant national de compte bancaire - RIB				
Code Banque	Code Guichet	Numéro de compte	Clé RIB	Domiciliation
30007	99999	04114022000	22	NATIXIS PARIS (99999)
Identifiant international de compte bancaire - IBAN				
IBAN (International Bank Account Number)				
FR	76	3000	7999	9904 1140 2200 022
Identifiant international de l'établissement bancaire BIC				
BIC (Bank Identifier Code)				
NATXFRPPXXX				
TITULAIRE DU COMPTE	SAFRAN ELECTRONICS & DEFENSE			NATIXIS PARIS (99999)
ACCOUNT OWNER	COCKPIT SOLUTIONS			30, AVENUE PIERRE MENDES FRANCE
	139 RUE RATEAU			75013 PARIS
	93120 LA COURNEUVE			FRANCE
	FRANCE			

Note: for USD currency

 Crédit Industriel et Commercial					
RELEVÉ D'IDENTITÉ BANCAIRE					
Identifiant national de compte bancaire - RIB					
Banque	Guichet	N° compte	Clé	Devise	Domiciliation
30066	10972	00020301701	30	USD	CREDIT INDUSTRIEL ET COMMERCIAL
Identifiant international de compte bancaire					
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)	
FR76	3006	6109	7200 0203 0170	130	CMCIFRPPCOR
Domiciliation			Titulaire du compte (Account Owner)		
CREDIT INDUSTRIEL ET COMMERCIAL			SAFRAN ELECTRONICS & DEFENSE		
57 RUE DE LA VICTOIRE			COCKPIT SOLUTIONS		
75009 PARIS			PARC DES DAMIERS		
01 53 48 83 29			139 RUE RATEAU		
			93120 LA COURNEUVE		
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.			PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ		

SAFRAN ELECTRONICS & DEFENSE ACTUATION

Note: for EUR currency



Relevé d'Identité Bancaire/IBAN

Ce relevé évite les erreurs ou les retards concernant les opérations au débit (prélèvements,...) ou au crédit (virements de salaire,...) de votre compte. Son utilisation vous garantit le bon enregistrement des opérations qui concernent votre compte.

N'hésitez pas à le remettre aux organismes concernés par ces opérations.

SAFRAN ELECTRONICS AND
DEFENSE ACTUATION

41 RUE GUYNEMER
BP 239
89002 AUXERRE CEDEX

	Code Banque (1)	Code Agence (2)	Numéro de compte (3)	Clé RIB (4)	Votre agence de domiciliation (5)	
RIB	30004	00860	00020502003	97	BNP PARIBAS ETOILE-ENTREP	(00892)

IBAN FR76 3000 4008 6000 0205 0200 397 (6) BIC: BNPAFRPPXXX (7)

(1) Code de BNP Paribas

(2) Code de votre agence d'origine

(3) Votre numéro de compte

(6) International Bank Account Number


(4) Ce code renforce la sécurité de vos transactions bancaires

(5) Agence BNP Paribas

(7) Bank Identifier Code

VP 0070 - 06/2002

Note: for USD currency

 Crédit Industriel et Commercial						
RELEVÉ D'IDENTITÉ BANCAIRE						
Identifiant national de compte bancaire - RIB						
Banque	Guichet	N° compte		Clé	Devise	Domiciliation
30066	10972	00010905202		66	USD	CIC PARIS GRANDES ENTREPRISES
Identifiant international de compte bancaire						
IBAN (International Bank Account Number)					BIC (Bank Identifier Code)	
FR76	3006	6109	7200	0109	0520	266
Domiciliation CIC PARIS GRANDES ENTREPRISES 57 RUE DE LA VICTOIRE 75009 PARIS ☎ 01 53 48 83 29			Titulaire du compte (Account Owner) SAFRAN ELECTRONICS & DEFENSE ACTUATION 41 RUE GUYNEMER 89000 AUXERRE			
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.				PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ		

IDD**PAPER CHECK:**

To the order of: Safran Electronics & Defense, Avionics USA, LLC.
Remit to: Dept 3609
Carol Stream, IL 60132-3609

WIRE TRANSFER INTERNATIONAL:

Citibank Delaware
1 Penn's Way New Castle, Delaware 19720

SWIFT CODE: CITIUS33

ABA: 031100209

ACCOUNT #: 3887-8257

WIRE TRANSFER DOMESTIC:

ABA ROUTING #: 031100209

ACH DOMESTIC:

ACH ROUTING #: 031100209

Please email your remittance advice directly to our receivables email address:

receivables.sedau.sed@safrangroup.com

- **Annex 4 - Customer Support Contacts**

Technical Support	ko-linn.tin@safrangroup.com (dedicated to Asia-Pacific area) yunsong.gao@safrangroup.cn (dedicated to China area) https://avionics-support.sagem.com/login
Customer Account Management	priscilla.chong@safrangroup.com
Contracting & Offers	chee-hoe.young@safrangroup.com
Technical Publication	https://avionics-support.sagem.com/login

AOG
Spare Parts
+33 1 72 02 23 23
aog@oemservices.aero