SERVICE INFORMATION LETTER

TITLE: Transfer of Cockpit Solutions (F0214), Actuation Solutions (F0358) and IDD (05617) aftermarket support activities from Safran Aerosystems Services (formerly Zodiac Services) to Safran Electronics & Defense

SUBJECT: Presentation of Safran Electronics & Defense Support network organization covering Cockpit Solutions, Actuation Solutions and IDD

AREA: Asia

APPLICABILITY: ALL Users

1 REASON:

- Dedicated Capability List and Front Offices / Support organization (Annex 1 attached)

- Setting up of dedicated Sales Administration organization within Safran Electronics & Defense Support network (Annex 2 hereafter)

- Setting up a new supplier account with associated bank details and address (Annex 3 hereafter)


2 EFFECTIVITY:

The effective date is from January 1st, 2022.
3 DESCRIPTION:

The purpose of this SIL is to inform Customers about Safran Electronics & Defense Support network for Cockpit Solutions, Actuation Solutions and IDD and thus to provide the associated addresses and administration information.

4 QUALITY:

As regards any Claim/Quality Note (QN) to be sent to Safran Electronics & Defense, please notify your query through: priscilla.chong@safrangroup.com

For spare only:

Connection directly to e-ticketing platform

https://avionics-support.sagem.com/login

and

Request Type: select Quality

5 EDI:

AEROCXCHANGE, MRO TRACKER, AIR-SUPPLY, EXOSTAR, SPEC2000

Starting from January 1st, 2022, a transition phase will be effective. A communication will be sent to provide update as we work through the transition to the concerned customers. In the meantime, for sending your spare purchase orders, please use the following email address:

SpareOrders.SED.cs-ac@safrangroup.com
6 ANNEXES:

- Annex 1 - Capability List Matrix (CS & ACS only)
- Annex 2 - Front Office / Support Network Addresses Matrix
- Annex 3 - Bank Details
- Annex 4 - Customer Support Contacts
Annex 1 - Capability List Matrix

See Annex attached
Annex 2 - Front Office / Support Network Addresses Matrix Related to Capability List Matrix

**Repair orders**

<table>
<thead>
<tr>
<th>Region</th>
<th>Cage code</th>
<th>Manufacturer denomination</th>
<th>Order/Invoice &amp; Shipment address</th>
<th>Front-office contact for repair orders</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASIA</td>
<td>QB007</td>
<td>SAFRAN Electronics &amp; Defense Cockpit Solutions (F0214) &amp; SAFRAN Electronics &amp; Defense Actuation (F0358)</td>
<td>Safran Electronics &amp; Defense Services Asia 26 Changi North Rise 498756 Singapore SINGAPORE</td>
<td>SAFRAN ASIA <a href="mailto:chee-hoe.young@safrangroup.com">chee-hoe.young@safrangroup.com</a> <a href="mailto:priscilla.chong@safrangroup.com">priscilla.chong@safrangroup.com</a></td>
</tr>
</tbody>
</table>

**Spare orders**

<table>
<thead>
<tr>
<th>Region</th>
<th>Cage code</th>
<th>Manufacturer denomination</th>
<th>Order &amp; Invoice Address</th>
<th>Front-office contact for spare orders</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASIA</td>
<td>F0214</td>
<td>SAFRAN Electronics &amp; Defense Cockpit Solutions</td>
<td>39 Rue Rateau Parc des Damiens 93126 La Courneuve France</td>
<td>PI2 ROISSY <a href="mailto:SpareOrders.SED.cs-ac@safrangroup.com">SpareOrders.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td></td>
<td>F0358</td>
<td>SAFRAN Electronics &amp; Defense Actuation</td>
<td>41 rue Guymerier 89000 Auxerre France</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>RFQ <a href="mailto:SpareRFQ.SED.cs-ac@safrangroup.com">SpareRFQ.SED.cs-ac@safrangroup.com</a></td>
</tr>
<tr>
<td>Region</td>
<td>Subsidiary cage code</td>
<td>Manufacturer denomination</td>
<td>Order &amp; Invoice Address</td>
<td>Front office contact for spare orders</td>
</tr>
<tr>
<td>--------</td>
<td>----------------------</td>
<td>---------------------------</td>
<td>------------------------</td>
<td>-------------------------------------</td>
</tr>
</tbody>
</table>
| ASIA   | 003TD                | IDD (05617)               | Safran Electronics & Defense Avionics USA, LLC  
2802 Safran Drive  
Grand Prairie, Texas 75052 - USA | SEDA  
cs.gpr.sed@safrangroup.com |

DATE: February 16, 2022  SIL USC-ALL- 1014 – V2
## Annex 3 – Bank Details

### SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA

| Vendor name and address | SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA PTE LTD  
26 CHANGI NORTH RISE  
SINGAPORE 98756 |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ordering name and address (if different than Vendor name)</td>
<td>-</td>
</tr>
</tbody>
</table>
| Invoicing Name and address | SAFRAN ELECTRONICS & DEFENSE SERVICES ASIA PTE LTD  
26 CHANGI NORTH RISE  
SINGAPORE 98756 |
| Contact name : Generic mail box or mail address | YOUNG Chee-Hoe - chee-hoe.young@safrangroup.com |
| SIRET n° | - |
| VAT n° | 108901923R |
| Accounting E-mail | invoice.sip.sed@safrangroup.com |
| Accounting Fax | +65 6545 0255 |
| Bank Code | - |
| Office Code | - |
| Account Number | 50-038053-001-47 |
| Key | - |
| Bank Name | BNP PARIBAS (SINGAPORE) |
| Bank Address | 20 COLLYER QUAY TUNG CENTER  
SINGAPORE 049319 |
| IBAN Code | - |
| BIC/SWIFT code | BNPASGSG |
For spare only (PN2 ROISSY), please use the following Bank details:

SAFRAN ELECTRONICS & DEFENSE COCKPIT SOLUTIONS

**Note:** for EUR currency
Note: for USD currency
SAFRAN ELECTRONICS & DEFENSE ACTUATION

Note: for EUR currency

Relevé d'Identité Bancaire/IBAN

SAFRAN ELECTRONICS AND DEFENSE ACTUATION
41 RUE GUYMENER
BP 239
89002 AUXERRE CEDEX

IBAN: FR76 3000 4008 6900 0205 0200 397
BIC: BNPARRFRXXX

(1) Code de la Banque
(2) Code de la banque d'origine
(3) N° de compte
(4) N° de compte de l'Agence
(5) IBAN

DATE: February 16, 2022
PAGE: 10/13
Note: for USD currency

<table>
<thead>
<tr>
<th>Banque</th>
<th>Guichet</th>
<th>N° compte</th>
<th>Clé</th>
<th>Devise</th>
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<tr>
<td>3006</td>
<td>1072</td>
<td>00010905202</td>
<td>66</td>
<td>USD</td>
</tr>
</tbody>
</table>

**Crédit Industriel et Commercial**

**RELEVE D'IDENTITE BANCAIRE**

<table>
<thead>
<tr>
<th>IBAN (International Bank Account Number)</th>
<th>BIC (Bank Identifier Code)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FR76 3006 6109 7200 0109 0520 266</td>
<td>CICIFRPPCOR</td>
</tr>
</tbody>
</table>

Domiciliation

CIC PARIS GRANDES ENTREPRISES
57 RUE DE LA VICTOIRE
75009 PARIS
01 53 48 83 29

Titulaire du compte (Account Owner)
SAFRAN ELECTRONICS & DEFENSE
ACTUATION
41 RUE GUYEMER
89000 AUXERRE

PARTIE RESERVEE AU DESTINATAIRE DU RELEVE
PAPER CHECK:
To the order of: Safran Electronics & Defense, Avionics USA, LLC.
Remit to: Dept 3609
           Carol Stream, IL 60132-3609

WIRE TRANSFER INTERNATIONAL:
Citibank Delaware
1 Penn’s Way New Castle, Delaware 19720
SWIFT CODE: CITIUS33
ABA: 031100209
ACCOUNT #: 3887-8257

WIRE TRANSFER DOMESTIC:
ABA ROUTING #: 031100209

ACH DOMESTIC:
ACH ROUTING #: 031100209

Please email your remittance advice directly to our receivables email address:
receivables.sedau.sed@safrangroup.com
### Annex 4 - Customer Support Contacts

<table>
<thead>
<tr>
<th>Category</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical Support</td>
<td><a href="mailto:ko-linn.tin@safrangroup.com">ko-linn.tin@safrangroup.com</a> (dedicated to Asia-Pacific area)</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:yunsong.gao@safrangroup.cn">yunsong.gao@safrangroup.cn</a> (dedicated to China area)</td>
</tr>
<tr>
<td></td>
<td><a href="https://avionics-support.sagem.com/login">https://avionics-support.sagem.com/login</a></td>
</tr>
<tr>
<td>Customer Account Management</td>
<td><a href="mailto:priscilla.chong@safrangroup.com">priscilla.chong@safrangroup.com</a></td>
</tr>
<tr>
<td>Contracting &amp; Offers</td>
<td><a href="mailto:chee-hoe.young@safrangroup.com">chee-hoe.young@safrangroup.com</a></td>
</tr>
<tr>
<td>Technical Publication</td>
<td><a href="https://avionics-support.sagem.com/login">https://avionics-support.sagem.com/login</a></td>
</tr>
</tbody>
</table>

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**AOG**

**Spare Parts**

+33 1 72 02 23 23  
aog@oemservices.aero