

## **PRESS RELEASE**

### **Safran receives Airbus Customer Services Award for its after-sales service for electrical systems**

Farnborough Airshow – July 19, 2018 On July 18th, Airbus awarded Safran Electrical & Power the Customer Services Award, which is an excellent recognition in customer services for the power generation and distribution systems. This award, which confirms Safran Electrical & Power as one of Airbus's best suppliers, was received at the Farnborough International Airshow.

Only 8 out of the 43 suppliers evaluated won the Customer Services Award. The suppliers are ranked using three criteria: the evaluation from the airlines that operate Airbus aircraft, the Airbus teams in charge of customer support and vendor management, and the operational performance metrics.

"This award recognizes the continuous efforts made by our Power division, specialist in power generation and distribution systems. The Power division has moved up 30 places into the airlines ranking within three years and, since two years, has confirmed its position among Airbus TOP10 suppliers, proving our ambition for an excellent support to our customers. This improved performance is the result of the work done every day with clients, on the field; on the operations side, to improve our performance and on the support side, to improve our products. We are keeping on with our plans for continuous improvement aiming to remain at the top of Airbus ranking and, above all, continuing to satisfy our customers" said enthusiastically Vincenzo Guerriero, Director of Customer Support & Services at Safran Electrical & Power.



***Safran** is an international high-technology group, operating in the aircraft propulsion and equipment, space and defense markets. Safran has a global presence, with more than 58,000 employees and sales of 16.5 billion euros in 2017. Safran is listed on the Euronext Paris stock exchange, and is part of the CAC 40 and Euro Stoxx 50 indices. With Zodiac Aerospace, acquired by Safran in February 2018, the Group now has over 91,000 employees and will generate an estimated 21 billion euros in adjusted annual revenues (2016 pro forma figures).*

***Safran Electrical & Power** is a world leader in electrical systems for aircraft, ranked No. 1 for wiring and No. 2 for power generation, while playing a key role in the development of more electric aircraft. The company has more than 13,000 employees in 12 countries.*

*For more information: [www.safran-group.com](http://www.safran-group.com) and [www.safran-electrical-power.com](http://www.safran-electrical-power.com) / Follow @Safran and @SafranElectric on Twitter*

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