

**L PRESS RELEASE****Safran Helicopter Engines ranked first in Vertical survey****1st July, Bordes**

For the first time, *Vertical* readers have ranked Safran Helicopter Engines top engine manufacturer in its [2020 "Helicopter and Engine Manufacturers" survey](#). Since 2014, the helicopter magazine has evaluated manufacturers on the quality of their products and support. The survey is open to anyone in the global civil industry who operates, flies or maintains helicopters or their engines.

Safran Helicopter Engines ranked first in "overall service satisfaction" and "overall product satisfaction" categories, ahead of five other engine manufacturers.

Commented Safran Helicopter Engines EVP Support & Services, Olivier Le Merrer: "This number one ranking is a great achievement and a source of pride for all of us. It reflects a commitment we made several years ago to provide our customers with the best-possible support and services. Our efforts have paid off but we will not stop there, we are driven by our customers' needs that continually evolve and we will continue to evolve with them. Thank you to all of our customers for their confidence in our products and support."

The Vertical survey also shows that Safran support to helicopter operators during the COVID-19 crisis is rated as excellent (49%) or good (33%). Said Olivier Le Merrer, "we took unprecedented safety measures to safeguard the health of our teams and to ensure the maintenance of 'essential activities' crucial to supporting our customers. We had a particular responsibility to support the helicopters that played a live-saving role, through missions like patient transfer and public protection, around the world. Maintaining a continuous link with our customers was a key priority for us."



**Safran** is an international high-technology group, operating in the aircraft propulsion and equipment, space and defense markets. Safran has a global presence, with more than 95,000 employees and sales of 24,6 billion euros in 2019. Safran is listed on the Euronext Paris stock exchange, and is part of the CAC 40 and Euro Stoxx 50 indices.

**Safran Helicopter Engines** is the world's leading manufacturer of helicopter engines, with more than 75,000 produced since being founded. It offers the widest range of helicopter turboshafts in the world and has more than 2,500 customers in 155 countries.

For more information : [www.safran-group.com](http://www.safran-group.com) and [www.safran-helicopter-engines.com](http://www.safran-helicopter-engines.com) /  
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