

PRESS RELEASE

Labinal Power Systems creates a Customer Support & Services Department to reinforce customer relationship

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Labinal Power Systems (Safran) has just created a global customer support and services organization in charge of customer support and sales activities of all equipment (Generator, Generator Control Unit, RAT, Fans, Valves...), including Technofan* and Aerosource**.

"The set-up of a dedicated customer support management is the confirmation of the Labinal Power Systems vision that targets to achieve an excellent customer relationship with the aim of delivering latest standards to support our customer's operations. The new team is dispatched through six different countries with dedicated customer support and sales managers, in addition to field engineering representatives and MRO repair stations", says Vincenzo Guerriero, Labinal Power Systems Director of Customer Support & Services.

"The major mission of the Labinal Power Systems Customer Support & Services Department will be to improve our customer's satisfaction through a more robust regional presence, a single point of contact and a wider range of new and flexible services", adds Alain Berger, Labinal Power Systems Vice President Sales, Marketing and Services.

**Within Labinal Power Systems, Technofan is a major actor in the sector of high-performance ventilation applied to aeronautics and defense.*

***Within Labinal Power Systems, Aerosource is a leader in repair and overhaul applied to the aerospace industry.*

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