

# SAFRAN CSIRT RFC 2350

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# 1. DOCUMENT INFORMATION

This document contains a description of the Safran CSIRT in accordance with RFC 2350<sup>1</sup> specification. It provides basic information about our team, describes its responsibilities and services offered.

## 1.1. DATE OF LAST UPDATE

This is the version 1.1 released on 15 November 2021

## 1.2. DISTRIBUTION LIST FOR NOTIFICATIONS

There is no distribution list for notifications.

## 1.3. LOCATIONS WHERE THIS DOCUMENT MAY BE FOUND

The current and latest version of this document is available at: <https://www.safran-group.com/legal-notice>

## 1.4. AUTHENTICATING THIS DOCUMENT

This document has been signed with the PGP key of the Safran CSIRT and can be found at this URL: <https://www.safran-group.com/legal-notice>

## 1.5. DOCUMENT IDENTIFICATION

Title: Safran CSIRT RFC 2350

Version: 1.1

Document Date: 15/11/2021

Expiration: this document is valid until superseded by a later version

# 2. CONTACT INFORMATION

## 2.1. NAME OF THE TEAM

Short name: Safran CSIRT

Full name: Safran CSIRT

## 2.2. ADDRESS

Safran CSIRT

46 rue Camille Desmoulins

92130 Issy-Les-Moulineaux

## 2.3. TIME ZONE

CET/CEST: Europe/Paris (GMT+01:00, and GMT+02:00 on DST)

## 2.4. TELEPHONE NUMBER

+33 6 31 24 26 27

<sup>1</sup>) <https://tools.ietf.org/html/rfc2350>

## 2.5. FACSIMILE NUMBER

None available

## 2.6. OTHER TELECOMMUNICATION

None available

## 2.7. ELECTRONIC MAIL ADDRESS

csirt[at]safrangroup.com

## 2.8. PUBLIC KEYS AND ENCRYPTION INFORMATION

PGP is used for functional exchanges with external CSIRT / CERT.

- ▶ User ID: Safran CSIRT <csirt@safrangroup.com>
- ▶ Key ID: 4F85 45E2
- ▶ Fingerprint: C011 1096 C46B CCE0 BEF9 9EC1 B6C9 3296 4F85 45E2

It can be retrieved from one of the usual public key servers.

## 2.9. TEAM MEMBERS

The Safran CSIRT representative is Nicolas LOUIS

The full list of the team members is not publicly available.

The team is made of Cybersecurity analysts.

## 2.10. OTHER INFORMATION

None

## 2.11. POINTS OF CUSTOMER CONTACT

Safran CSIRT prefers to receive incident reports via e-mail through the email address mentioned in 2.7.

Please use our PGP key to ensure integrity and confidentiality.

In case of emergency, please specify the [URGENT] tag in the subject field in your e-mail.

Safran CSIRT operate during regular business hours (9:00 AM-6:00 PM from Monday to Friday).

# 3. CHARTER

## 3.1. MISSION STATEMENT

The Safran CSIRT Team's activities are non-profit and fully financed by Safran S.A.

The Safran CSIRT Team operate on the IT system of his constituency.

The mission of the Safran CSIRT is to:

- ▶ Investigate, respond and coordinate cybersecurity incident that can affect Safran Group's asset
- ▶ Provide vulnerabilities and cyber threat intelligence report to all Safran CSIRT constituency
- ▶ Deploy and maintain tools related to the security incident response
- ▶ Maintains relationship with different CSIRTs

### **3.2. CONSTITUENCY**

Our constituency includes Safran Group and all its subsidiaries where Safran operate the IT.

### **3.3. SPONSORSHIP AND/OR AFFILIATION**

Safran CSIRT is a private CSIRT in the aerospace sector. It is owned, operated and financed by Safran S.A.

### **3.4. AUTHORITY**

The Safran CSIRT operate with the authority delegated by the Safran CISO. The Safran CSIRT is responsible for coordinating the incident response and investigate artifacts for the Safran Group's assets.

## **4. POLICIES**

### **4.1. TYPES OF INCIDENTS AND LEVEL OF SUPPORT**

Safran CSIRT manages all type of cybersecurity incidents that occur, or threaten to occur, within its constituencies.

The level of support depends on the type and severity of the given security incident, the amount of affected entities, and our resources at the time.

During regular business hours (9:00 AM-6:00 PM from Monday to Friday) Safran CSIRT acknowledge incidents within 24 hours.

### **4.2. CO-OPERATION, INTERACTION AND DISCLOSURE OF INFORMATION**

Safran CSIRT exchanges all necessary non-restricted information with other CSIRTs / CERTs as well as with other affected parties involved on in the incident or incident response process.

Incident or vulnerability related information would not be publicly disclosed without the agreement of all involved parties.

### **4.3. COMMUNICATION AND AUTHENTICATION**

Safran CSIRT recommend sending all information through encrypted email.

Safran CSIRT support the TLP (Traffic Light Protocol) in order to classify information sharing ability.

## **5. SERVICES**

### **5.1. INCIDENT RESPONSE**

The Safran CSIRT offer the following incident response services:

- ▶ Alerts and warnings
- ▶ Incident handling
- ▶ Incident analysis
- ▶ Incident response on site
- ▶ Crisis management
- ▶ Incident coordination
- ▶ Vulnerability analysis
- ▶ Vulnerability coordination
- ▶ Forensic analysis

### **5.1.1. INCIDENT TRIAGE**

When an incident is declared to the Safran CSIRT a first pass of triage is performed to assess the seriousness of the impacted assets. Then the incident get a criticality note. The note can be reviewed during the incident handling and defines the priority of the treatment.

### **5.1.2. INCIDENT COORDINATION**

The incident coordination involve the following service

- Provide a quick treatment action plan after the incident's detection
- Collection of technical evidence
- Identification of the perimeter impacted by the incident
- Proposition of immediate corrective measures
- Determining the initial cause of the incident

### **5.1.3. INCIDENT RESOLUTION**

At the end of an incident, Safran CSIRT will provide:

- Proposition long-term corrective measures
- Informal feedback to the team concerned by the incident
- A forensic investigation report, when necessary

### **5.2. PROACTIVE ACTIVITIES**

The Safran CSIRT offers the following proactive activities services:

- Announcements
- Threat Hunting
- Technology watch
- Cyber Threat Intelligence
- Cyber security alerts publication
- Knowledge gathering on cyber threat actors

## **6. INCIDENT REPORTING FORMS**

Safran CSIRT does not have public incident reporting form.

## **7. DISCLAIMERS**

While every precaution are taken in the preparation of information, notifications, and alerts, Safran CSIRT assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained within.