

SAFRAN'S VALUES

Safran's identity and image in the eyes of all stakeholders are based on seven core values.

Focus on customers

Customer satisfaction is our primary objective and the thread running through all actions. Our constant aim is to:

- Listen to our customers, anticipate and understand their requirements, and meet them efficiently and in a timely manner.
- Contribute to their success through actions which are tailored to their specific requirements.

Meeting commitments

Meeting commitments means leveraging our strengths to meet or exceed expected performance. Each and every employee must meet all commitments to customers and partners, whether internal or external, in line with Safran's ethical guidelines.

Innovation

We are a high-technology enterprise and our innovative and entrepreneurial mindset applies to all areas – products, services, support functions, etc. – at all levels. This value calls on everybody's creativity and reflects our personal and collective satisfaction in meeting challenges.

Responsiveness

It is absolutely imperative that Safran anticipate market requirements and quickly address them. Responsiveness means being mobile, undertaking the necessary reforms with determination, and knowing how to adapt to a changing environment.

The power of teamwork

We constantly develop our team spirit by sharing expertise and showing solidarity, throughout Safran and with our partners around the world. "The power of teamwork" is the watchword of our continuous improvement initiative.

People development and recognition

Fostering the development and recognition of Safran's people means creating the conditions for everyone to succeed, and recognizing the results they achieve. Our collective success depends on the quality of each person. We are also letting the world know that Safran is capable of developing its human potential.

Corporate citizenship

Known for our excellent products and services, Safran drives economic, social and cultural progress, and shares the fruits of these improvements. For example, we are committed to developing a culture based on prevention, to more efficiently manage all health, safety and environmental risks. We actively contribute to social inclusion and equal opportunity through a corporate policy that promotes the integration of underserved communities, and by promoting diversity throughout our organization.