

# SUPPLIER CONCESSION AND DEVIATION

## INTRODUCTION

**Purpose** This procedure defines the basic requirements related to the supplier concessions and deviations. It describes the concession and deviation Material Review Board (MRB) responsibilities, the roles of the individuals involved in the process, and the decision-making process.

This procedure outlines the responsibilities and authorities regarding the disposition of nonconforming products in supplier possession.

**Application Scope** The procedure is applicable to all suppliers shipping parts to SAFRAN Cabin Inc.

<i>Process:</i>	QUA	<i>Type of document:</i>	Procedure
<i>Sub-process:</i>	QUA-03 Manage product non-conformity	<i>Safran Cabin Reference:</i>	SCP-QUA-021
<i>Owner:</i>	Purchasing	<i>OSR Reference:</i>	043641
<i>Departments:</i>	Quality		
<i>Sensitivity:</i>	C1-Public	<i>Document version:</i>	02
<i>Applicability:</i>	Mandatory	<i>Released on:</i>	December 01 2024

## VALIDATION

Refer to the Safran Cabin approved electronic document management system for additional record(s) of validation and approval of this document.

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## 1 STRUCTURE

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### 1.1 Objectives

The purpose of this procedure is to define the requirements for concessions and deviations related to the non-conforming product in supplier possession.

### 1.2 Scope

The procedure is applicable to all suppliers shipping parts to SAFRAN Cabin Inc.

### 1.3 Reference

- CDS1301 : Control of Non-Conforming product
- CDS0606 : Purchase Order Quality Requirements
- GRF-0015 : Concession Request
- AS9131: Quality Management Systems -Nonconformity Data Definition and Documentation
- CDS0602: Purchase Order Process
- GRP-0087: Safran Requirements for External Providers
- SCP-QUA-021-F1: Supplier Concession and Deviation Form
- GRF-0018: System Quality Assurance Plan

## 2 DEFINITION: S AND ACRONYMS

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### 2.1 Definitions:

**Concession / Waiver:** A concession is a documented event of non-conformance identified once the part has been manufactured, and covers one part or a batch of parts.

**Deviation / Permit:** A premeditated intent to make a part away from the requirements defined in the drawing or specification prior to manufacture of the parts.

**Rework -** Action that brings the product back into drawing specifications, using current and documented approved methods.

**Repair -** Action that brings the product back into drawing specifications, using non-previous approved method and therefore requiring design authority approval. A repair may or may not lead to a product that is out of original design specification. A repaired product that remains out of original spec would need explicit acceptance of that fact (like the statement "us as is").

**Use as is -** the explicit acceptance of one or more product, deviations to the original and qualified specifications, or when the product still meets the approved design data.

#### **General Notes:**

For all non-supplier liability non-conformances, concession process shall only be triggered for non-conformances identified for the first time post manufacturing irrespective of the liability.

For a SAFRAN liability discrepancy, if a corrective action for any means cannot be implemented prior to the next manufacturing run, a deviation shall be requested by the supplier during the PO acknowledgement process.

## 2.2 Acronyms & Abbreviations:

Design Engineer: DE

Site Quality Engineer: QE

Purchase Order: PO

Receiving Inspection: RI

Supplier Quality Engineer: SQE

Industrial Engineer: IE

Design Engineer (DE): Designated Engineer with Material Review Board authority

Quality Engineer (QE): Designated customer quality engineer

## 3 CONCESSION AND DEVIATION REVIEW

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### 3.1 Concession Review:

The buyer is responsible to route the supplier submitted concession to engineering for disposition/sign off and then to quality engineer for sign off.

The DE is responsible to communicate and receive the required approvals (written approval from certification, flammability, stress, and customer) prior to disposition/sign off on the concession.

The QE is responsible to communicate and receive the required approvals (customer) prior to signing the supplier concession.

The buyer upon receiving an approved concession, shall share a copy with the supplier

The supplier is responsible to attach a copy of the concession along with shipment of the parts

Note: Supplier can use Safran form if requested or forms in accordance AS/EN/JISQ 9131

### 3.2 Deviation Review:

The buyer in collaboration with SQE is responsible to draft the deviation using SCP-QUA-021-F1 and route the deviation to design engineer for disposition/sign off and then to quality engineer for sign off.

The DE is responsible to communicate and receive the required approvals (written approval from certification, flammability, stress, and customer) prior to disposition/sign off on the deviation.

The QE is responsible to communicate and receive the required approvals (customer) in addition to assigning a unique document number and releasing the deviation in to a QMS database prior to signing the supplier concession.

The buyer upon receiving an approved deviation with a document number shall list the concession document number on the PO and share a copy of the approved deviation with the supplier.

The supplier is responsible to attach a copy of the deviation along with shipment of the parts.

### 3.3 General Notes:

- 1) The concession/deviation shall only be approved or rejected. Request for additional information or actions to determine the acceptance or rejection shall be communicated via buyer to supplier prior to sign off.
- 2) Any concessions or deviations that do not affect fit, form, or function (such as missing operations, missing components, cosmetic issues, etc.) at SAFRAN CABIN final installation will not require engineering disposition. IE is authorized to manage disposition and add rework instructions to resolve discrepancies upon receipt at SAFRAN CABIN. SQE will be required to sign after Industrial Engineer disposition. SQE reserves the right to reject the concession/deviation.

## 4 ROLES AND RESPONSIBILITIES

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### 4.1 Design Engineer:

Concession: DE is responsible to submit and acquire all required approvals (written approval from certification, flammability, stress, and customer) prior to disposition/sign off the concession.

Deviation: When requested design engineer shall assist in drafting the deviation in addition to submitting and acquiring all required approvals prior to signing off the deviation

Note: The DE reserves the right to reject the as is condition of the parts and propose a rework or repair with required approvals on the concession/deviation.

### 4.2 Quality Engineer:

Concession: QE is responsible to submit and acquire all required approvals (customer) prior to signing off the concession.

Deviation: When requested quality engineer shall assist in drafting the deviation in addition to submitting and acquiring all required approvals prior to signing off the deviation. The QE is responsible to assign a unique identification number to the deviation and release the deviation document in to a controlled database.

### 4.3 Buyer:

Concession: Buyer shall route the supplier submitted concession DE for disposition/sign off and then to QE for sign off. The buyer shall share the approved concession with the supplier.

Deviation: The buyer in collaboration with SQE is responsible to draft and route the deviation to DE and QE for approvals.

### 4.4 Supplier:

Concession: Supplier is responsible to draft and submit the concession on forms compliant to AS9131 or can request a copy of SCP-QUA-021-F1 from the buyer. The supplier is responsible to ship the parts only after receiving the approval on a SAFRAN approved concession.

Note: Supplier is responsible to document the root cause of the discrepancy and proposed corrective action on the concession. For all SAFRAN liable discrepancies, if the corrective action cannot be agreed or implemented prior to the next manufacturing run, a deviation shall be requested.

Deviation: Supplier is responsible to communicate to the buyer; the known and existing non-conformances for the respective part number prior to manufacturing run and shall request a copy of an approved deviation. The deviation number shall also be reflected on the PO.

Note: Supplier shall ensure to attach a hard of copy of the concession/deviation along with the shipment of physical parts. The concession/deviation number shall be listed on the Certificate of Conformance (CofC).

**4.5 Supplier Quality Assurance:**

Concession: SQE is responsible to account for the approved concession when presented with a copy along with the physical parts.

Deviation: SQE is responsible to assist with drafting the deviation in addition to accounting for the approved deviation when presented with a copy along with the physical parts.

Note: SQE is responsible to validate that all concession/deviations that do not require engineering disposition (Ref: Section 3.2 Note 2) are not affecting fit, form and function of the part stated in the document during final installation at SAFRAN CABIN.

**4.6 Receiving Inspection:**

RI is responsible to generate an NCR as per CDS 1301 with applicable responsibility codes “Concession” or “Deviation” for traceability and attach a copy of the concession or deviation to the NCR.

RI is responsible to enter the deviation number in to an applicable field of the ERP system, which appears, on the quality assurance blue tag

Any additional discrepancies identified that are not approved on the concession/deviation shall be noted on the NCR with appropriate responsibility.

**4.7 Industrial Engineering:**

Prior to shipment, IE (or engineering delegated-authorized person i.e. Manufacturing Engineer) is responsible for determining whether the discrepancy noted in the concession/deviation can be reworked to meet engineering requirements upon receipt. Based on this assessment, the concession/deviation document shall be updated to either accept or reject the request.

Note: IE is either authorized to disposition the request as accepted (if reworkable upon receipt) or rejected. All other dispositions (such as scrap, repair, or use as is upon receipt) must be routed to design engineering.

Concessions or deviations related to dimensional, material, or process discrepancies must be routed to design engineering.

**5 HISTORY**

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Revision	Date	Summary
01	06/01/2024	New Release Note: Notified Valerie Auger for portal release
02	11/15/2024	Introduced waiver for non-engineering (fit, form and function) related concession/deviation