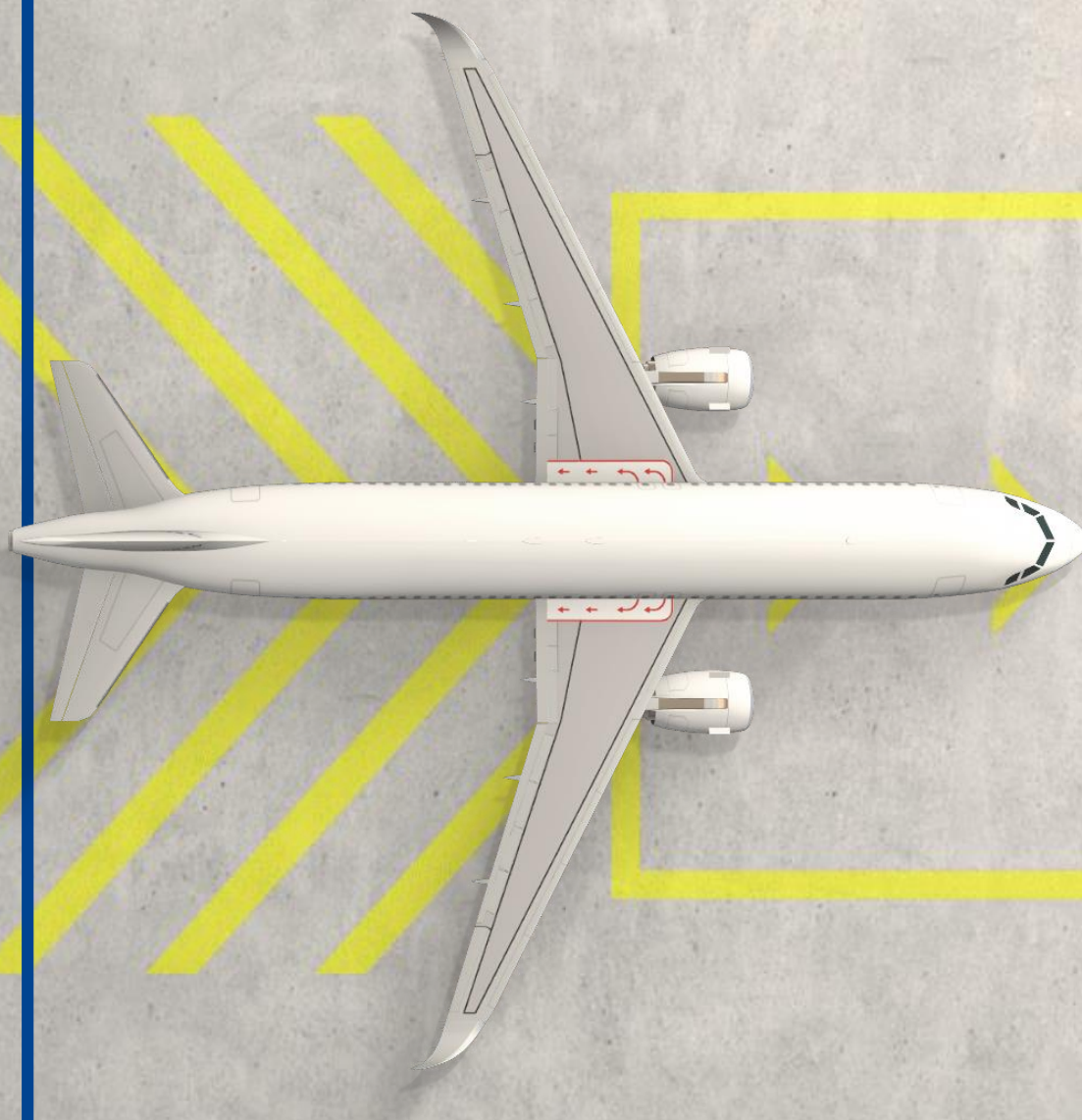


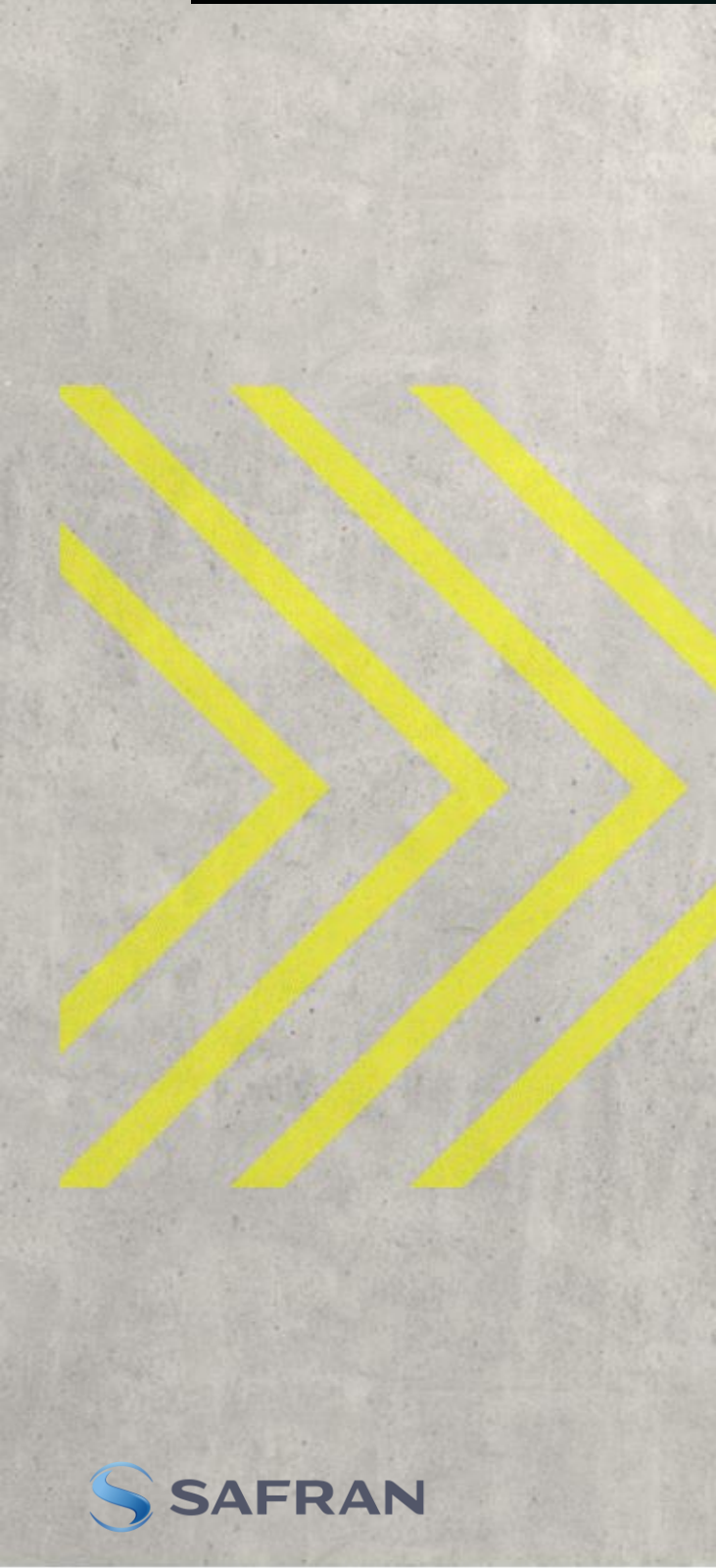
LANDING SYSTEMS



**LandingLife**<sup>®</sup>  
FOCUSED ON YOU

**SAFRAN LANDING SYSTEMS**  
SUPPORT AND SERVICES BRAND





**Companies in the aviation business may be a lot diversified, but they all share the same goal:**

make sure that aircraft stay in the air and operate safely.

A grounded aircraft means lost revenue, so airlines have to be able to count on fast, reliable and cost-effective support services.



# Landing Life<sup>®</sup>

Safran Landing Systems created Landing Life<sup>®</sup>, its customer and services brand covering landing gears, wheels, brakes, and associated systems.

Its many services are unified into a single portfolio, with a user-friendly customer portal and digital tools facilitating access to the company's experts and technical publications. This organization enhances the customer experience by delivering solutions tailored to each customer's specific needs.

Building on its expertise as the global leader in this market, Safran Landing Systems offers tailored, cost-effective support solutions under the Landing Life<sup>®</sup> brand

## Focused on you

Landing Life<sup>®</sup> is designed from the ground up for operators, MRO shops and aircraft leasing companies. We take pride in delivering reliable and cost-effective solutions to meet your specific requirements.



# 1 Brand 3 Objectives

The Landing Life<sup>®</sup> service offer is based on three main objectives:



**Keep  
Aircraft Flying**



**Optimize  
Lifecycle Costs**



**Share  
Expertise**



**Landing Life<sup>®</sup>  
reflects a joint effort**

By Safran Landing Systems and its customers

Sylvain Perron,  
Services Vice-President



# Innovative solutions

## An intuitive and easy-to access customer portal

The customer-centric Landing Life<sup>®</sup> portal allows customers to quickly identify the solution that best meets their needs. They can also submit an AOG (aircraft on ground) request, search for information by type of product and aircraft, access technical publications, reserve online training courses, or contact Safran's experts.

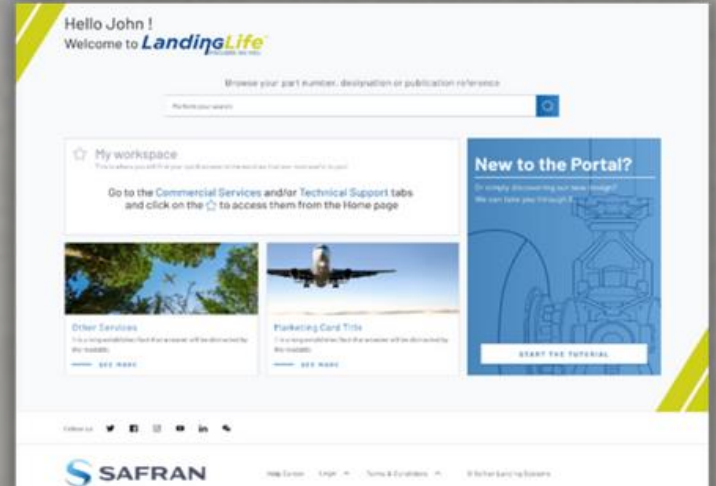
## Expert Link

Landing Life<sup>®</sup> provides enhanced solutions such as Expert Link, a video assistance service that allows the customer's staff to discuss issues with Safran Landing Systems experts, using a touch pad or even just a smartphone. Whether out on the tarmac or in the shop, all communications are via a secure link.

## New data analysis services

Digital will be a key growth factor in the coming years, that is why Safran Landing Systems invested in new flight data analysis services.

Our experts use this information to develop operational recommendations for airlines, enabling them to optimize equipment management, reduce maintenance costs, in particular via predictive maintenance, and avoid flight cancellations.



# Advantages

Landing Life<sup>®</sup> offers a host of advantages to deliver reliability, responsiveness, and expertise.

## OEM and supplier: complementary skills to benefit customers

From design and development to production and maintenance, Safran Landing Systems has built up extensive technical knowledge of the landing gears, wheels, brakes and associated systems lifecycles.

This expertise in ATA32 equipment directly benefits ATA32 customers through Landing Life<sup>®</sup> based on an increasingly refined understanding of their specific needs and the provision of cost-effective solutions.

## Global Footprint

Landing Life<sup>®</sup> relies on a global network of expert maintenance shops and Customer Support Centers, to deliver responsive and tailored customer service 24/7, in all major world regions available in less than 4 hours for AOG situations.

## Sharing expertise

Landing Life<sup>®</sup> delivers value to customers by providing a platform to share technical expertise (direct access to experts, technical publications, training), while also offering a forum to discuss their experience.

## Long-standing partnership

Safran Landing Systems has established solid partnerships around the world, some reaching back several decades. This unrivaled heritage is a guarantee of quality and mutual trust.

Safran Landing Systems  
in key figures



**33 000+**

Aircraft use our products



**7 000+**

Employees



**4h**

Response deadline in AOG situations



**Global Presence**

In 8 countries



**30+**

Major commercial and military aircraft programs

***LandingLife***<sup>®</sup>

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**POWERED  
BY TRUST**

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For more information:  
[www.safran-group.com](http://www.safran-group.com)  
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